



At the CMHA Grey Bruce we cultivate hope, resilience and community for those who live with, and are impacted by, mental illness and/ or/ addiction. We are driven by our values of compassion, dignity, inclusivity, integrity and choice. We will create an inclusive community inspiring hope, choice and well-being for all.

We are currently recruiting for:

RESIDENTIAL SUPPORT WORKER

TEMPORARY FULL TIME (Contract to June 2026)

1 position available

JOB ID: 2025-16	LOCATION: Owen Sound & Wiarton
JOB TYPE: Unionized	DEADLINE TO APPLY: open until filled

Reporting to the Program Manager, the Residential Support Worker is responsible for providing psychosocial rehabilitation and residential support services for adults who are disabled by serious mental illness and who reside in the supportive housing projects operated by Housing & Support Services.

- Complete an initial assessment of housing requirements, social and life skills deficits on admission to program
- Provide ongoing assessment of client needs and functioning
- Provide ongoing assessment and feedback in life skills and social skill areas in both structured and unstructured activities
- Provide ongoing monitoring of progress and adjustment of service plans
- Assist residents with goal setting
- Provide ongoing prompting/motivation for clients to meet program expectations or agreed service plans; participation with other service providers and community leisure and vocational opportunities.
- Individual and group skills training in various aspects of household management (e.g., including: meal preparation, household maintenance, budgeting) and in problem solving and decision making
- Individual and group education about tenant rights and obligations
- Identify problem areas and issues and provide opportunities for a personalized support plan supportive counselling and crisis intervention
- Service planning and referral
- Case management
- Maintain written case records according to program and organizational standards
- Provide information about community resources, social services, leisure activities, peer support, vocational opportunities, housing choices and medical services.
- Teaching and modelling effective relationship skills; assertiveness, conflict resolution, decision making, interpersonal communication, interdependence.
- Record daily activities and monthly summaries outlining areas of focus in this program co-leads Life Skills groups
- Collaborate with other stakeholders to increase community understanding/awareness regarding mental illness, and the housing and support needs of those disabled by mental illness
- Foster peer support among residents

Hours of work will vary based on program needs – 142.50 hours during a four week period. Shifts are 8:30am-4:30pm or 8:30am-7:00pm. On-call responsibilities. Includes work on some statutory holidays and weekends.

What we offer you

- A competitive hourly wage ranging between \$28.79 and \$31.78 (5 step grid)
- Vacation of 4 weeks to start, 5 weeks at 5 years, 6 weeks at 10 years
- Paid personal, floater and sick time

- Comprehensive benefits program & HOOPP pension
- Use of an agency van
- In house training for First Aid/CPR, Mental Health First Aid, Non-Violent Crisis Intervention, Applied Suicide Intervention Training
- Celebratory and camaraderie events
- A supportive and collaborative work environment

What you will bring

- College diploma in a relevant program
- Thorough understanding of mental illness and demonstrated ability to promote and support individual recovery
- Familiarity with psychotropic medications and experience in assisting clients to manage their medications and physical health needs
- Demonstrated skill in bio-psychosocial and environmental assessment, psychosocial rehabilitation, therapeutic rapport building and engagement
- Training and skill regarding motivational interviewing, crisis intervention, concurrent disorders
- Maturity, sound judgement, strong communication and interpersonal skills
- Strong team skills and ability to work well with community and professional groups
- Excellent communication and interpersonal skills
- A valid Canadian driver's license and the use of a reliable personal vehicle
- Minimum \$2,000,000 third party liability vehicle insurance
- A satisfactory police record check including vulnerable sector screening

Ready to apply?

Interested applicants are invited to submit a cover letter & resume to: recruiting@cmhagb.org

CMHA Grey Bruce is an equal opportunity employer and is committed to providing a welcoming and inclusive workplace. We welcome employment applications from people with disabilities and provide accommodation upon request during the recruitment and selection process. All applications will be treated as confidential and will be used for recruitment purposes only. CMHA Grey Bruce is an equal opportunity employer.

We thank all applicants for their interest, however only those selected for an interview will be contacted.